



Insured and/or administered by:

Cigna Health and Life Insurance Company

Caterpillar, Inc.

Benefits at a Glance- Expats

Policy # 06897A

Plan Start Date 01/01/2020

This plan provides minimum essential coverage.

Please Note: This is a high level summary of your benefits. Please see your certificate booklet for detailed benefits and exclusions.

| Cigna Global Customer Service | | |
|---|--|--|
| Universal International Free Number (UIFN) | International Access Code + UIFN Toll-free number 800.441.2668.1 | |
| Toll Free Telephone Number: | 1.800.441.2668 | |
| Direct Telephone: | 1.302.797.3100 (collect calls accepted) | |
| Toll Free Fax Number: | 1.800.243.6998 | |
| Direct Fax Number: | 001.302.797.3150 | |
| Secure Website: | www.CignaEnvoy.com . Registration is required. (See member kit for registration information.) Secure email available at this site. | |
| Mail Delivery: | Cigna Global Health Benefits P.O. Box 15050 Wilmington, DE 19850-5050 U.S.A. | Cigna Global Health Benefits 300 Bellevue Parkway Wilmington, DE 19809 U.S.A |

| Global Medical Plan | | | |
|---|---|------------------------|--|
| | International (Outside of the U.S.) | U.S. In-Network | U.S. Out-of-Network |
| Eligibility | Refer to eligibility definition in the certificate | | |
| Lifetime Maximum | Unlimited | | |
| Calendar Year Deductible | | | |
| • Per Individual | \$0 | \$500 | \$500 |
| • Per Family | \$0 | \$1,000 | \$1,000 |
| Coinsurance (The percentage of covered expenses the plan pays) | 100% | 80% | 50% of the Maximum Reimbursable Charge |
| Out-of-Pocket Maximum | | | |
| • Per Individual | \$0 | \$2,300 | \$4,600 |
| • Per Family | \$0 | \$4,600 | \$9,200 |
| Excludes Deductible Family members meet only their individual Out-of-Pocket and then their claims will be covered at 100%; if the family Out-of-Pocket has been met prior to their individual Out-of-Pocket being met, their claims will be paid at 100%. | | | |
| Accumulation | Accumulation of Plan Deductible and Out-of-Pocket Maximums: Deductible and Out-of-Pocket Maximums will cross-accumulate between In-Network, Out-of-Network. All other plan maximums and service specific maximums (dollar and occurrence) will also cross-accumulate. | | |

| Certification Requirements – For services rendered inside the United States | |
|---|--|
| <p>Pre-certification for inpatient and outpatient services received in the U.S. may be required.</p> <ul style="list-style-type: none"> • Providers must call our toll-free number, 1.800.441.2668 to pre-certify services. • You or your dependents are responsible for ensuring that Out-of-Network providers pre-certify services. • Failure to obtain pre-certification may affect Out-of-Pocket costs. • This is a summary only and further details can be found in the certificate booklet. | |

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| Global Medical Plan | | | |
|---|--|-----------------------------------|---|
| | International (Outside of the U.S.) | U.S. In-Network | U.S. Out-of-Network |
| Physician's Services | | | |
| • Physician's Office Visit | 100% | 80% after deductible | 50% after deductible |
| • Surgery Performed In the Physician's Office | 100% | 80% after deductible | 50% after deductible |
| • Allergy Treatment | 100% | 80% after deductible | 50% after deductible |
| Preventive Care | | | |
| Routine Preventive Care – all ages Immunizations – all ages | 100% | 100% Not subject to deductible | 50% after deductible |
| Travel Immunizations (Immunizations as required for travel) | 100% | 100% Not subject to deductible | 50% after deductible |
| Mammograms, PSA, PAP Smear and Colorectal Cancer Screenings | 100% | 100% Not subject to deductible | 50% after deductible |
| Inpatient Hospital Facility Services | | | |
| • Facility | 100% | 80% after deductible | 50% after deductible |
| • Physician | 100% | 80% after deductible | 50% after deductible |
| Outpatient Facility Services | 100% | 80% after deductible | 50% after deductible |
| Emergency Care (Refer to certificate for coverage and exclusions) | 100% | 80% after deductible | 80% after deductible (except if not a true emergency, then 50% after deductible) |
| Urgent Care Services | 100% | 80% after deductible | 80% after deductible (except if not a true emergency, then 50% after deductible) |
| Laboratory and Radiology Services (including pre-admission testing) | 100% | 80% after deductible | 50% after deductible |
| Outpatient Short-Term Rehabilitation Therapy (Calendar Year Maximum: 60-days for all therapies combined) <i>Includes:</i> Cardiac and Pulmonary Rehab, Speech, Occupational and Cognitive Therapy Note: The Short-Term Rehabilitation Therapy maximum does not apply to the treatment of Autism and/or Mental Health conditions. | 100% | 80% after deductible | 50% after deductible |
| Outpatient Short-Term Rehabilitation Therapy Physical Therapy | 100% | 80% after deductible | 50% after deductible |
| Chiropractic Care Physician's Office Visit | 100% | 80% after deductible | 75% after deductible |
| Maternity Care Services | | | |
| • Initial Visit to Confirm Pregnancy | 100% | 80% after deductible | 50% after deductible |
| • All subsequent Prenatal Visits, Postnatal Visits and Physician's Delivery Charges (i.e. global maternity fee) | 100% | 80% after deductible | 50% after deductible |

| Global Medical Plan | | | |
|---|--|----------------------|----------------------|
| | International (Outside of the U.S.) | U.S. In-Network | U.S. Out-of-Network |
| • Physician's Office Visits in addition to the global maternity fee when performed by an OB/GYN or Specialist | 100% | 80% after deductible | 50% after deductible |
| • Delivery – Facility (Inpatient Hospital, Birthing Center) | 100% | 80% after deductible | 50% after deductible |
| Hearing Benefit • Exam: One every 24 month period | 100% | 80% after deductible | 50% after deductible |
| Hearing Aid Maximum Up to \$1,000 per hearing aid unit necessary for each hearing impaired ear every 3 years for a dependent child under age 24 | 100% | 80% after deductible | 50% after deductible |
| Mental Health and Substance Use Disorder • Inpatient Facility | 100% | 80% after deductible | 50% after deductible |
| • Outpatient Office Visit | 100% | 80% after deductible | 50% after deductible |

| PRESCRIPTION DRUG BENEFITS | | |
|--|--|--|
| | International (Outside of the U.S.) | |
| Purchased outside the United States | 100% | |
| Purchased Inside the United States Only | | |
| Benefit Highlights | Network Pharmacy | Non-Network Pharmacy |
| Certain Preventive Care Medications covered under this plan are payable at 100% with no Copayment or Deductible, when purchased from a Pharmacy. A written prescription is required. (detailed information is available at www.healthcare.gov) | | |
| You can look at Cigna’s Prescription Drug List to see if your medication is covered, if it requires Prior Authorization or Step Therapy and which tier it falls under to determine what your copay or coinsurance will be. You can view Cigna’s drug list on www.Cigna.com/druglist . Select “Performance 3 Tier” from the drug list drop-down menu. | | |
| Dispense as Written (DAW) – you will pay the copay/coinsurance plus the difference in the cost between the brand name and generic medication unless your doctor requests the brand name medication. | | |
| Prescription Drug Products at Retail Pharmacies | The amount you pay for up to a consecutive 30-day supply at a Network Pharmacy | The amount you pay for up to a consecutive 30-day supply at a non-Network Pharmacy |
| Tier 1 – Generic Drugs on the Prescription Drug List | 20% not subject to plan deductible | 50% after plan Deductible |
| Tier 2 - Brand Drugs designated as preferred on the Prescription Drug List | 20% not subject to plan deductible | 50% after plan Deductible |
| Tier 3 - Brand Drugs designated as non-preferred on the Prescription Drug List | 20% not subject to plan deductible | 50% after plan Deductible |
| Prescription Drug Products at Retail Pharmacies | The amount you pay for up to a consecutive 90-day supply at a Network Pharmacy | The amount you pay for up to a consecutive 90-day supply at a non-Network Pharmacy |
| Tier 1 – Generic Drugs on the Prescription Drug List | 20% not subject to plan deductible | 50% after plan Deductible |
| Tier 2 - Brand Drugs designated as preferred on the Prescription Drug List | 20% not subject to plan deductible | 50% after plan Deductible |
| Tier 3 - Brand Drugs designated as non-preferred on the Prescription Drug List | 20% not subject to plan deductible | 50% after plan Deductible |
| Prescription Drug Products at Home Delivery Pharmacies | The amount you pay for up to a consecutive 90-day supply at a Network Pharmacy | The amount you pay for up to a consecutive 90-day supply at a non-Network Pharmacy |
| Tier 1 – Generic Drugs on the Prescription Drug List | 20% not subject to plan deductible | In-Network coverage only |
| Tier 2 - Brand Drugs designated as preferred on the Prescription Drug List | 20% not subject to plan deductible | In-Network coverage only |
| Tier 3 - Brand Drugs designated as non-preferred on the Prescription Drug List | 20% not subject to plan deductible | In-Network coverage only |

| Global Vision Care | | | |
|---|-------------------------------------|--------------------------------|--------------------------------|
| | International (Outside the U.S.) | U.S. In-Network | U.S. Out-of-Network |
| Examinations One Eye Exam every 24 consecutive months | 100% | 80% not subject to deductible | 50% not subject to deductible |
| Vision Hardware | | | |
| Lenses & Frames One pair of glasses or contact lenses per 24 consecutive months | 100% | 100% not subject to deductible | 100% not subject to deductible |
| Maximum Benefit Every 24 months | \$200 | | |

| Global Dental Care | | |
|--|---|---------|
| Combined Calendar Year Maximum (for Class I, II, III) | | \$3,000 |
| Lifetime Maximum (for Class IV) | | \$1,500 |
| Class I | Preventive Care For diagnostic and preventative services including: <ul style="list-style-type: none"> • Oral Exam - 2 per person, per year • Cleanings - 2 per person, per year • Bitewing X-rays - 2 per person, per year • Fluoride Applications - 1 per person, per year (Up to age 19) • Sealants - 1 per tooth, per 3 years • Full Mouth X-rays – 1 per person, per 3 years • Panoramic X-rays - 1 per person, per 3 years | 100% |
| Class II | Basic Restorative For Basic Restorations: <ul style="list-style-type: none"> • Endodontics • Periodontics • Prosthodontics Maintenance • Oral Surgery • Fillings • Root Canal • Periodontal Scaling and Root Planing • Repair to Bridgework and Dentures | 80% |
| Class III | Major Restorative For Major Restorations: <ul style="list-style-type: none"> • Dentures • Bridgework • Crowns | 50% |
| Class IV | Orthodontia (for dependent children under age 22) | 50% |

| Emergency Evacuation | |
|---------------------------------------|---|
| Toll Free telephone number: | 1.800.441.2668 |
| Emergency Evacuation | 100% of covered expenses not subject to the deductible for services approved by Cigna. |
| Family Travel Arrangements | Economy round-trip airfare to the place of hospitalization for one family member for hospitalizations in excess of 7 days |
| Return of Dependent Children | One-way economy airfare to return dependent children to their country of residence |
| Repatriation of Mortal Remains | 100% coverage |

| International Employee Assistance Program (IEAP) | |
|---|--|
| Toll Free: | 1.888.851.7032 or 1.877.857.2952 |
| Reverse Charge Number: | +44 208 987 6230 |
| Level 2 International EAP Assist | Direct dial 24/7 immediate access to confidential services for behavioral issues. Services include telephonic triage for emergent and urgent referrals, crises intervention and referrals to community resources. Referrals for 6 face-to-face sessions with licensed behavioral professionals (currently available in 160 countries). |