

Attention Mail Order Users—Important Information Regarding Some Generic Medications

The AllianceRx Walgreens Prime Mail Order Service is headquartered in Florida, so all prescriptions filled through mail order must meet both federal and Florida state regulations. According to Florida law, a small group of medications is subject to a “Negative Formulary”.

The negative formulary is a list of drugs for which generic substitution is prohibited (in the state of Florida). This list is governed by the Florida State Board of Pharmacy and is the law (in Florida). The only time a generic may be given is when the prescription is written for the generic medication BY NAME. The “may substitute” option on the prescription does not apply to the drugs listed below.

If you want to take the generic version of one of the medications listed on the right, and want to use mail order service, your physician must write the prescription for the specific generic name for it to be filled appropriately.

The following drugs are included on the negative formulary along with brand name examples:

Drug (generic name)	Brand examples
Chlorpromazine tabs & caps	Thorazine tabs or spansules
Theophylline (controlled release)	Slo-bid Slophyllin, Quibron T/SR, Uniphyl
Levothyroxine Sodium	Synthroid, Levothroid, Levoxyl

AllianceRx Walgreens Prime Mail Order is working to correct the issue by identifying these prescriptions and contacting the doctor to request the generic prescription. If the doctor authorizes the generic option via telephone or faxes a new script written for the generic, the facility will be able to fill the generic version for you.