# Total health

## **Preventive Services Webinar**

Presenters: Kayla Null & Kathy Knoblauch







## **Safety – Virtual Meeting**

Please know the following at your location:

- Emergency phone numbers (from desk and cell phones)
- Desk/room location
- Take cover and evacuation alarms and routes
- Room hazards (loose cables, etc.) to be cautious of
- Be aware of your surroundings:
  - If driving, use a hands-free device; employees are not required to attend a meeting while driving
  - If calling in from a public place (coffee shop, hotel lobby), use earbuds and protect your monitor from view to protect Caterpillar Confidential Information
- In your location, who will:
  - Call emergency numbers
  - Perform CPR
  - Retrieve and use the AED
  - Retrieve and use fire extinguishers





## **Be Safe**

Every employee...safely home...every day.



## Win the Right Way

VALUES + ETHICS + COMPLIANCE

- Our reputation is built not only on what we achieve, but how we achieve it.





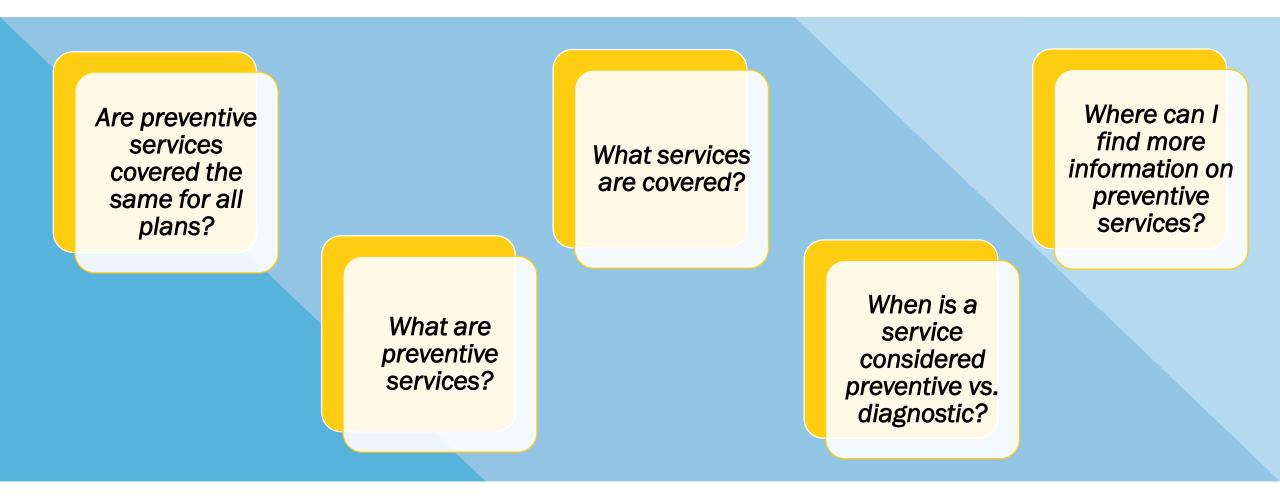
This presentation is intended for: management, support and nonbargained hourly employees; Solar Turbines employees; UAWrepresented employees; and others who follow the Employee Health, Life and Disability Benefit Program.

If the content of this communication or any representations made by any person regarding Caterpillar's employee benefit plans and programs conflict with or are inconsistent with the provisions of the governing documents, the provisions of the plan documents are controlling. To the fullest extent permitted by law, Caterpillar has reserved the right to amend, modify, suspend, replace or terminate any of its plans, policies or programs, in whole or in part, at any time and for any reason, by appropriate company action.





## **Frequently Asked Questions on Preventive Services**







## Are preventive services covered the same for all plans?



- BCBS National (EPO) & UHC Choice Plus (PPO)
  - Preventive services and screenings are covered without having to pay a copay, co-insurance or meet a deductible when using a network provider.
    - (following USPSTF Grade A and B recommendations and Affordable Care Act (ACA) mandates)

### • UHC Consumer Choice (CDHP) & UHC Consumer Max (CDHP)

- Preventive services and screenings are covered without having to pay a copay, co-insurance or meet a deductible when using a network provider.
  - (following USPSTF Grade A and B recommendations and Affordable Care Act (ACA) mandates)

### Prescription Benefit/ Medications

- Specific ACA Preventive medications are covered without having to pay a copay, co-insurance or meet a deductible when using a network pharmacy.
  - (following USPSTF Grade A and B recommendations and Affordable Care Act (ACA) mandates)
- Certain CDHP Preventive medications are covered without having to first meet the deductible when using a network pharmacy. Your plan copay / co-insurance does apply.
  - (following IRS guidelines)
- Dental preventive care covered at 100% for most plans (no deductible)



Most

Caterpillar

healthcare

plans cover

preventive

services



### What are preventive services?

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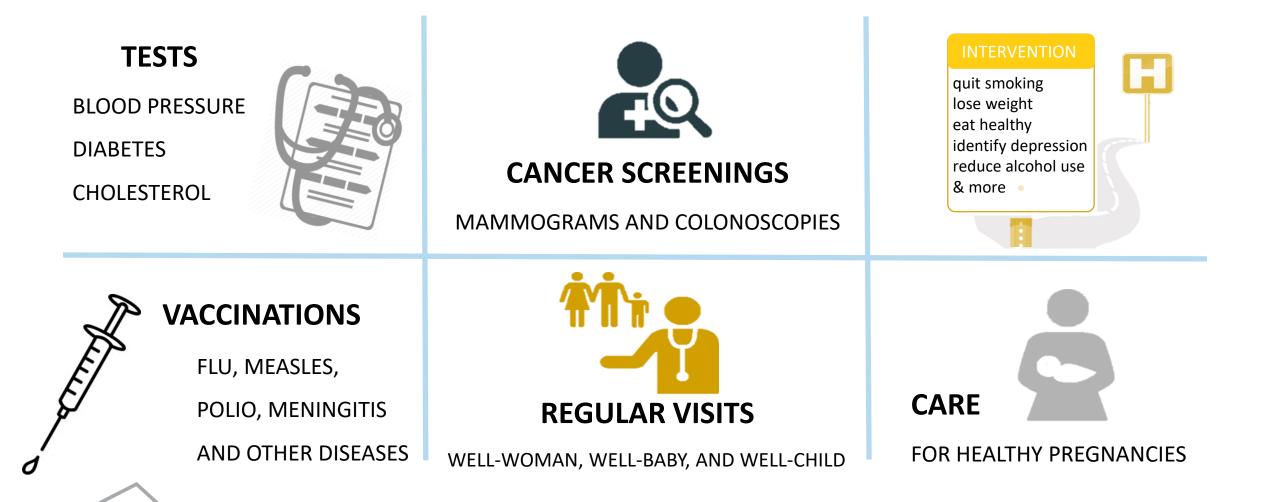


Healthcare coverage is not intended to provide benefits only when sick. Preventive services are intended to help detect any health-related problems early while there is a better chance of recovery.





## What services are covered?

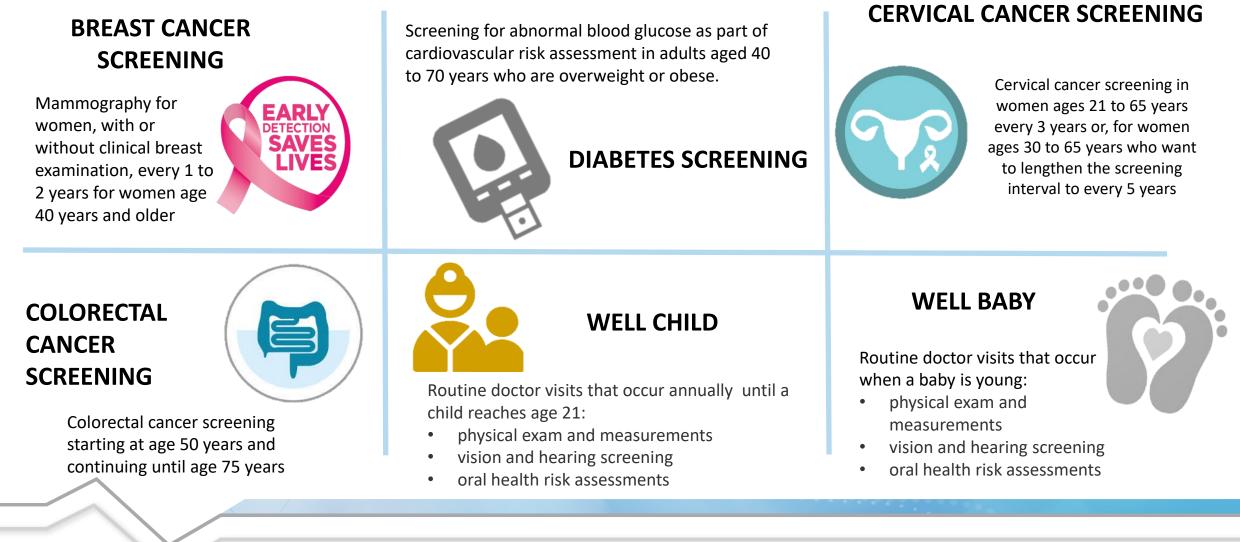


These are examples of preventive services; please check the USPSTF Grade A and B recommendations or your health insurance carrier BCBS or UHC to verify before you receive these medical services



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## **Top preventive services**



These are examples of preventive services, please check the USPSTF Grade A and B recommendations or your health insurance carrier BCBS or UHC to verify before you receive these medical services

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## When are services considered preventive vs. diagnostic?

• No known symptoms or abnormalities.

• Screening performed within the recommended age, gender and time guidelines.

• Diagnostic service with normal results, after which the physician recommends future preventive care screenings using the established age, gender and time guidelines.

 In rare instances a diagnostic procedure could be covered if the treatment is being performed at the same time and as an integral part of the preventive procedure.



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• Services that are ordered due to current complaint, issues or symptom(s) that require further diagnosis.

 Abnormal test results on a previous preventive screening or diagnostic test that require further diagnostic testing or services.

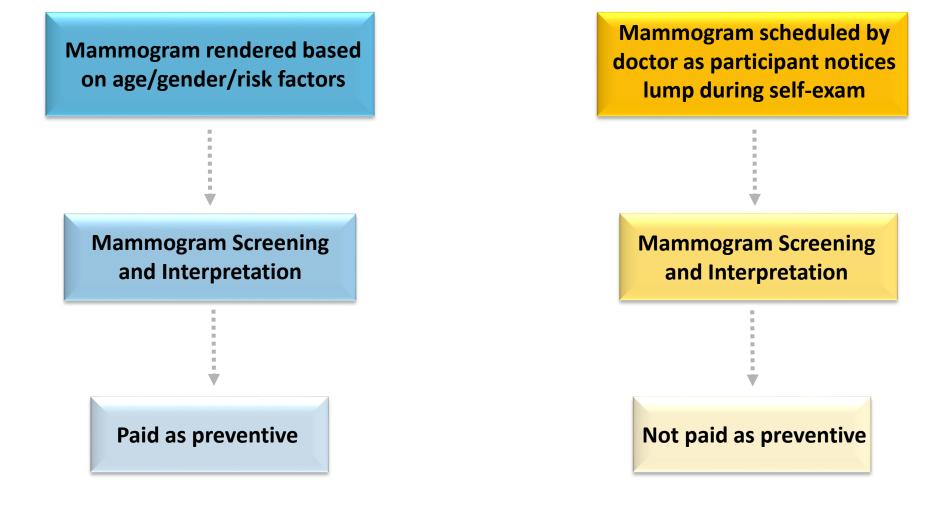
 When a preventive screening is done and a condition is diagnosed medical protocols are followed. In some instances, follow up screenings may be classified as preventive, whereas other instances screenings may always be considered diagnostic.

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10

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## Scenario: Mammogram







## Why has Caterpillar chosen USPSTF Grade A and B recommendations?



The U.S. Preventive Services Task Force is an independent, volunteer panel of national experts in disease prevention and evidence-based medicine. The Task Force works to improve the health of all Americans by making evidence-based recommendations about clinical preventive services.

The Affordable Care Act (ACA) mandates that certain health prevention and screening services be covered without having to pay a copay or co-insurance or meet a deductible.



## Where can I find more information on preventive services?



### **Refer to the U.S Preventive Services** Task Force at

https://www.uspreventiveservicestaskforce.org

**Get USPSTF recommendations** on your mobile device



Download the ePSS app to search for USPSTF recommendations by specific characteristics:

- Age
- Gender
- Selected behavioral risk factors

13



### For specific coverage, contact:

**UnitedHealthcare:** myuhc.com or 1-866-228-4215

**Blue Cross Blue Shield:** bcbsil.com/caterpillar or 1-844-228-2227





## Where can I find more information on prescription benefits & medications?



### **ACA Preventive Medications**

https://www.uspreventiveservicestaskforce.org

Or www.healthcare.gov/center/regulations/prevention.html

 Specific ACA preventive medications are covered at 100% in accordance with the Affordable Care Act when you use a Network Pharmacy. If you use an Out-of-Network Pharmacy, the applicable Out-of-Network Copay or Co-insurance will be charged.





### **Preventive Drug List for CDHP Options**

https://benefits.cat.com/en/rx/preventivedruglistcdhp.html

• Certain CDHP preventive medications are not subject to the deductible if filled at a Network Pharmacy. If the medication is listed on the Caterpillar CDHP Preventive Drug List, you pay the copay or co-insurance amount, whether or not your deductible has been met.

### For specific coverage, contact:

**OptumRx:** 

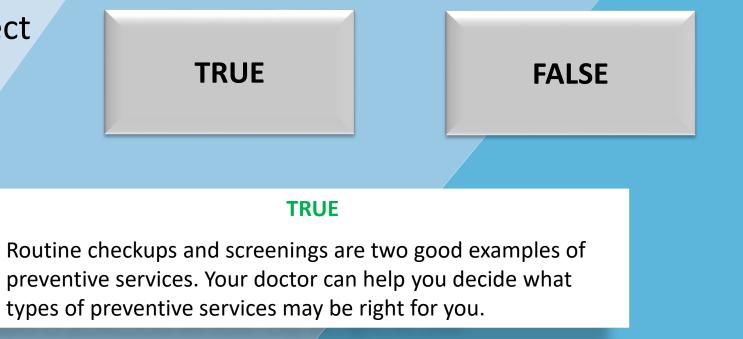
mycatamaranrx.com or 1-877-228-7909

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Preventive care helps you detect issues – before you have symptoms.







Health plans cover a wellness exam once every five years.



FALSE

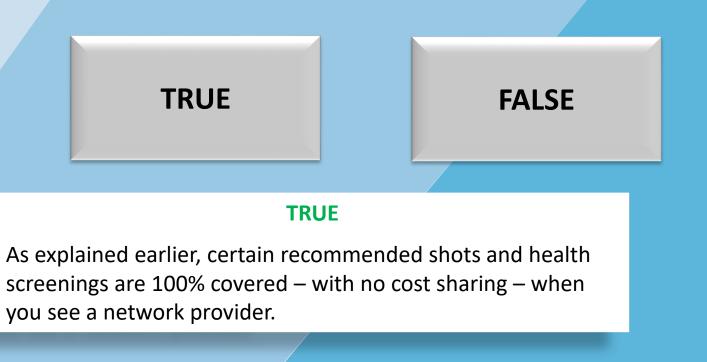
### FALSE

Active Caterpillar management, support and non-bargained hourly employees; Solar Turbines employees; UAWrepresented employees, and others who follow the Employee Health, Life and Disability Benefit Program cover a wellness exam at least **once** a year.





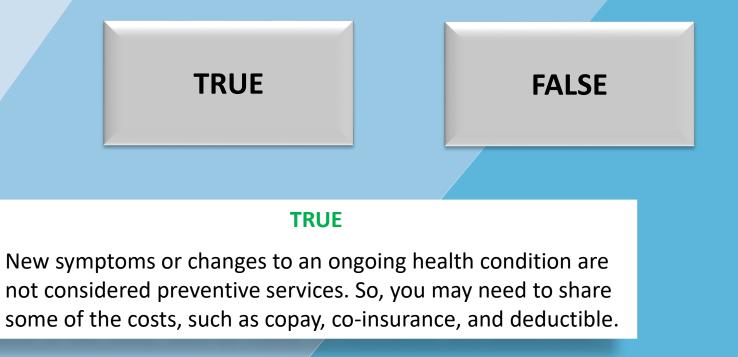
Preventive services are 100 percent covered when you see a network provider.







When you get diagnostic care, you may need to share some of the costs.







Joe goes in for his annual physical. During that visit he mentions he has been having lower back pain. Would this be considered preventive or diagnostic?



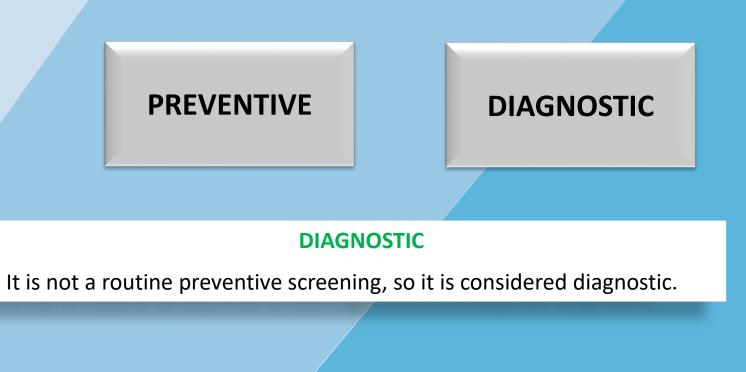
### **Preventive & Diagnostic**

While the preventive care portion of the visit would be at no charge, national coding and billing guidelines require the doctor to charge for a separate office visit for the condition-focused care received. So, you may need to share some of the costs, such as copay, co-insurance, or deductible.

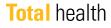




Your doctor orders a mammogram to learn more about a lump that you found during a self-exam.



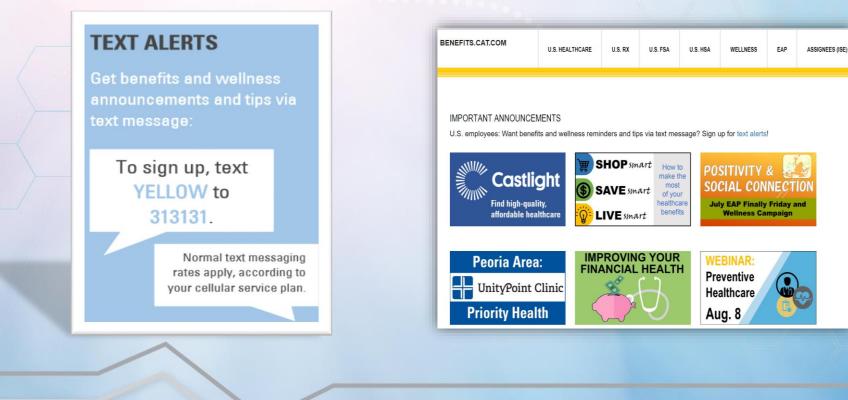




## **Questions?**

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### DIGITAL

WALLET CARD Add benefit contacts to your smartphone for quick access when you need them:



#### 1. Text CAT to 313131

2. Click the link in the response

3. iPhone:

Tap the *Share* button

Tap the Option button4. Click Add to Home Screen

