



**Caterpillar Inc.**  
100 NE Adams St.  
Peoria, IL 61629-4400

November 1, 2022

**RE: BlueCross BlueShield Health Plan (BCBS) Offered to Caterpillar Participants through Caterpillar PPO NetWork Effective January 1, 2023**

Dear Caterpillar PPO NetWork Provider:

Effective January 1, 2023, Caterpillar participants enrolled in the BCBS Plan will utilize the Caterpillar PPO NetWork. Your Caterpillar PPO NetWork contracted rates will apply to claims you submit on behalf of participants who reside in the Caterpillar PPO NetWork area for claims with dates of service January 1, 2023 and after.

Please see the below information applicable for BCBS Caterpillar NetWork participants:

- New ID Cards
  - Caterpillar participants will receive new BCBS medical ID cards with Caterpillar NetWork displayed on the front of the card, including a new group number and identification number
- Eligibility/Benefits/Claims Inquiries
  - Electronic eligibility inquiries continue via the current portal used today (Avality)
  - New Provider Services phone number on the back of the participant's ID card
  - New provider self-service portal; registration will be required at [myTrustmarkBenefits.com](https://myTrustmarkBenefits.com)
- Pre-certification
  - New phone number on the back of the participant's ID card
- Claims submission
  - Continue to follow existing BCBS claims submission process

If you have questions regarding this letter and information, please contact Angie Karis at Caterpillar by e-mail at [Karis\\_Angela\\_M@cat.com](mailto:Karis_Angela_M@cat.com) or by phone at (309)675-4326.

Sincerely,

Jana Keyes  
Healthcare Delivery Manager  
Caterpillar Inc. Human Resources